

Zachery Hull

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PROFESSIONAL SUMMARY

Operations-minded infrastructure professional focused on Cloud and DevOps Engineering through healthcare technology operations, AWS projects, homelab systems, documentation, and automation. Experienced in troubleshooting production-facing systems, analyzing technical issues across connected environments, partnering with networking teams, and building repeatable workflows that improve reliability, clarity, and recovery.

TECHNICAL SKILLS

Cloud & Infrastructure: AWS EC2, S3, CloudFront, Route 53, ACM, IAM fundamentals, Elastic IP planning

Networking & Access: VLANs, ACLs, WireGuard, VPN relay design, DNS, SSH, UniFi routing/firewall troubleshooting

Automation & Development: Git, GitHub, GitHub Actions fundamentals, PowerShell, Python, HTML, CSS, JavaScript

Platforms & Operations: Proxmox VE, Ubuntu Server, Docker, Docker Compose, NAS-backed services, incident documentation

PROFESSIONAL EXPERIENCE

RTLS Analyst — AdventHealth Systems | Jul 2024–Present

- Troubleshoot RTLS infrastructure, access-control integrations, location-engine behavior, and network backhaul issues supporting safety, security, environmental monitoring, and asset-visibility workflows.
- Partner with networking, facilities, security, and clinical stakeholders to identify root causes, restore service, and validate corrective actions across connected systems.
- Manage RTLS support for protected-area and duress-related workflows, including door-control behavior, exciter performance, tag visibility, and alerting integrity.
- Lead go-live execution for a greenfield facility deployment involving on-the-ground location beaconing tags, distributed tag exciters, and protected-area door-control integrations.
- Use system behavior, incident trends, and location-engine outputs to narrow troubleshooting paths and improve operational reliability.

Advanced Repair Agent — Geek Squad | Sep 2023–Jun 2024

- Troubleshoot and resolved high-volume device issues across 25+ daily appointments and repair tickets, escalating deeper remediation needs when required.
- Reduced turnaround time through stronger triage, ticket prioritization, and outbound client communication.
- Built a local knowledge resource to preserve team productivity during rare internet outages.

SELECTED TECHNICAL PROJECTS

zachull.com Static Cloud Migration — Cloud Portfolio Project | 2026

- Replacing a Lightsail-hosted WordPress site with an Astro static portfolio designed for S3, CloudFront, Route 53, ACM, GitHub Actions, and future Terraform management.

AWS-Assisted WireGuard Remote Access — Network Access Project | 2026

- Built a production remote-access path using an AWS-hosted WireGuard relay to securely reach homelab resources despite CGNAT constraints.

docker01 Collapse and Rebuild — Incident Response Project | 2026

- Documented the failure, containment, and rebuild of a collapsed Docker host, leading to clearer VM role separation, safer recovery habits, and stronger operational documentation.

APPLIED SYSTEMS & VOLUNTEER EXPERIENCE

IT Networking Associate — Northpointe First Baptist Church | Oct 2024–Present

- Assist with network closet buildout, cabling, and continued maintenance of physical and logical network infrastructure during facility expansion.

Audio/Visual Systems Recording Engineer — Northpointe First Baptist Church | Sep 2019–Present

- Support Dante-networked audio routing, live I/O relay, livestream continuity, and hardline failover cabling for live-event system reliability.

EDUCATION & CERTIFICATIONS

Education: B.S. in Information Technology Management, Western Governors University — In Progress

Relevant Coursework: Web development fundamentals; PowerShell scripting and programming; Python for IT automation

Certifications: AWS Certified Cloud Practitioner; Cisco Certified Network Associate (CCNA); Linux Essentials Certificate
ISC2 Certified in Cybersecurity; CompTIA A+; ITIL 4 Foundation